

**Embassy of India  
Muscat**

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**Advisory on Consular & Other services in view of COVID-19**

In view of the prevailing situation due to COVID-19 and in order to avoid crowding as a precautionary measure, the Embassy of India requests the Indian community and others to visit the Embassy in person for any service only if they consider it to be **absolutely essential & unavoidable**. Such unavoidable visits to Embassy may be undertaken only after taking appointments on the given numbers during working days from 8.30 am to 5.00 pm. The following may please be noted for various services rendered by Embassy:

**Passport Services (at BLS Centre, Wattaya)**

1. Unless there are compelling reasons, only passports which have expired or are expiring before June 30 will be renewed.
2. Passport cases with change in personal particular will be entertained only if expiry of passport is before June 30.
3. All miscellaneous certificates on the basis of entry in the passport will not be issued unless and until it is absolutely essential.
4. Only the applicant will be allowed to enter BLS or Embassy premises (if required) for passport services. Anyone else accompanying the applicant will not be allowed except in case of minors. (As far as possible, children should not be accompanied).
5. Those who wish to avail the passport services in unavoidable circumstances may please call for appointment **+968 79806929 - BLS**

**Visa Services**

1. Normal visa services have been temporarily suspended and are restricted only to compelling cases which will be considered at the Embassy after due scrutiny.
2. Those who wish to apply for visa due to unavoidable circumstances may please call for appointment on +968 95263759.

**OCI Registrations**

1. OCI registrations are temporarily stopped.

**Attestation Services**

1. Attestation services will be provided by the Embassy only in very important cases. The number for appointments is +968 93584040.
2. For marriage solemnization/registration, not more than 5 persons (bride, bridegroom and three witnesses) will be allowed.
3. Please avoid bringing new born babies for Registration of birth and application for child passport for the time being. Either Father/Mother can bring the relevant documents with signatures of both wherever required.

## **Community Welfare Services**

1. It is advised that the community welfare cases are taken up through email (cw.muscat@mea.gov.in) and help lines of the Embassy to the extent possible. However, if it is absolutely necessary to visit the Embassy, the following guidelines should be complied with for entry into the Chancery premises:

- Only persons having grievances related to a labor case or a consular matter will be allowed entry inside the Embassy.
- For death registration, not more than two persons will be allowed.
- Please call **+968 96568908** for appointment.

## **General advisory**

1. In case, anyone has symptoms such as cold, cough, fever etc he/she should not visit the Embassy. Thermal screening will be mandatory and if anyone is found to have any symptom of fever, cold, cough, entry will not be allowed inside the Embassy.
2. Embassy of India appeals to the general public to strictly adhere to the guidelines issued by the Health authorities of Oman and advisories issued by Government of India.
3. The following **24/7 helpline numbers** are functional for #COVID19, Consular and Community Welfare matters.
  - a) Consular - 24695981 Email: cons.muscat@mea.gov.in
  - b) Community Welfare - 80071234 (Toll free) & 96568908  
Email: cw.muscat@mea.gov.in
  - c) All queries through Whatsapp- +96893577979

The above measures will be in force for two weeks initially w.e.f. 23 March 2020 and will be under constant review. Normal services will be resumed as soon as the situation improves.

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March 21, 2020  
Muscat